**Mohammad Wali Uddin Bhuyan**

**Objective**

7+ years of experience on Hospitality domain . I am motivated, quick learner, detail oriented and a team player with excellent communication, analytical, interpersonal skills and an ability to effectively interact with technology as well as business counterparts.

**Professional Summary**

* 7+ years of experience as QA/UAT tester in Hospitality industry.
* Performed Verification, Validation of Input data before loading into target database.
* Hands on experience with all phases of Software Development Life Cycle (SDLC) and Software Test Life Cycle (STLC)
* Hands-on experience working with Software Development and Testing.
* Validated that the EUC was able to load assets, post actuals, process calculations, handle exceptions, and make determinations based on the documented requirements.
* Documented detailed test cases while working in an Agile software development cycle.
* Collaborated with BA and developer frequently for requirements clarification.
* Actively participated in project meetings and discussions Methodologies such as Agile SCRUM, Waterfall and V-Model testing methodologies.
* Documented test plan and test cases using Clear Case. Created a Test Plan according to the Test Strategy.
* Uploaded test cases to the Test Plan Module in Quality Center from test case template.
* Hands on experience on Quality Center, JIRA, and Quality Professional testing.
* Experience in maintaining test matrix and RTM.
* Extensive and hands on knowledge of UAT Testing.
* Excellent communication and writing skills with the ability to adopt in a new and dynamic environments.
* Extensive knowledge of writing SQL queries for doing backend testing.
* Expertise in various type of testing such as regression testing, integrated testing, black box testing, positive testing, negative testing, backend testing, stress testing, load testing, functional testing and user acceptance testing.
* Ability to multi-task, prioritize and can work alone with minimal and no supervision.
* Good at understanding the Business Requirement Documents, Functional Specifications and Technical Specifications.
* Identified discrepancies between actual results and expected results and reported any variances as per company standards. Expertise in Black Box, Sanity/Smoke, Integration Regression, System Testing.
* Knowledge in preparing Test scenarios, Test cases, Test Strategy, Test plan based on User requirements and System Requirements Documents for Functional, Security, Configuration, Regression, Integration, Ad hoc and Usability Testing.
* Proficient in developing SQL queries and using different Joins on multiple tables to perform Back-end Testing.
* Hands on experience in Web Service Soap and REST API testing.
* Expertise working with Soap UI.
* Experienced with Web services testing using SOAPUI & HP Service Test.
* Strong SQL skills for query and retrieving data from database.
* Participated in Defect management and Reporting.
* Able to effectively communicate with interfacing application areas to understand/resolve issues.
* Energetic and perseverant self-starter with excellent communication, analytical, organizational and problem solving skills and successful as a team player to contribute to the team goals as well as personally assigned goals.

**Technical Competencies**

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| --- | --- |
| **Databases** | Oracle, MS SQL server and MS access |
| **Microsoft Technologies** | MS Project, Visio, Excel, Word, Outlook, PowerPoint |
| **Requirement Tools** | Rational Requisite Pro, Quality Center |
| **Change Management Tools** | Jira, Clear Quest |
| **Business Modeling** | Rational Rose, MS Visio |
| **Methodologies** | RUP methodology, Agile, Scrum, Water fall |
| **Browsers** | Google Chrome, Firefox, and Internet Explorer |
| **Bug Tracking and Reporting** | HP Quality center, Jira, MS excel, |

**Starwood Hotels and Resorts, White Plains, NY**

**Oct 2015– Present**

**Sr. Quality Analyst/ Sr. UAT Tester**

Starwood Hotels & Resorts Worldwide, Inc. is a hospitality ownership, management, and franchise organization based in White Plains, New York. One of the world's largest hotel companies, it owns, operates, franchises and manages hotels, resorts, spas, residences, and vacation ownership properties under its nine owned brands. The RBS testing team was involved in testing the applications for booking the hotels and resorts.

**Responsibilities:**

* Schedule and facilitate daily stand up meeting at same time and same location each day in accord with the scrum fundamentals.
* Review functional and design specifications to ensure full understanding of deliverables.
* Identify test requirements from specifications, map test case requirements and design test coverage plan.
* Performed Regression testing for the enhanced modules.
* Writing SQL queries to fetch the data from the database
* Executing Test cases, analyzing the results and Script Maintenance.
* Communicating with Project team on any issue clarifications.
* Hold and facilitate test plan/case reviews with other team members
* Created test plan and test summary documents according to SDLC standards
* Tracked and managed defects along with analyzing data and provided reports
* Conducted end-to-end integration testing and assured software delivered met requirements and expectations.
* Conducted data analysis using SQL & Excel as part of requirements analysis and to assist data quality teams.
* Creating Test Cases after analyzing the BRD's.
* Ran the scripts on multiple environments (QA, UAT and Production) to ensure that requirements were still met.
* Used MTM and TFS for Functional and Regression testing for multiple modules in the environment
* End to End regression and functional testing of all system components of the application and identifying test scripts for UAT.
* Logged the errors, reported defects, determined repair priorities, did regression testing and close bugs by using MTM.
* Extensively worked on all kind of joins and operators to fetch data from multiple tables.
* Tested and validated the database tables using SQL queries and Stored Procedures and performed Data Validation and Data Integration.
* Involved in Smoke, Functional, Integration, System, E2E, Regression, UAT Test Execution and Management.
* Conducted Data integrity and Data validation test manually.
* Checked the data flow from front end to backend and used SQL queries to extract the data from the database.
* Executing the Test Cases using SOAPUI hosted on a JBoss server and validating the responses from the web services.
* Involved in Automating test cases using SOAP UI.
* Participated in creating a RESTful WebServices using Web API, which can send messages using XML.
* Extensively worked on any requirement upgrade and/or change request while doing UAT.
* Oracle table data manipulation using SQL queries and UNIX commands/UNIX scripts.
* Executed the UNIX shell scripts that invoked SQL loader to load data into tables
* Responsible for performing User Acceptance Testing.
* Used agile methodology for the Software Development Life Cycle of the application.
* Interacted with developers, business analysts and discussed technical problems and reported bugs.
* Maintained Test Matrix and Requirement Traceability Matrix.

**Environment:**HP ALM/ HP Quality Center, Agile/Scrum, UAT, MS Office, MS Excel, SOAP UI, UAT, Oracle 9i, UNIX, SQL, Windows XP,

**Marriott Hotels Group, Somerset, NJ**

**April 2013 – Dec 2014**

**Quality Analyst/ UAT Tester**

Marriott Hotel Group (MHG) is a part of the Marriott Worldwide family of companies. The primary objective of the current project was to enhance the e-commerce application, the Central Reservation System (CRS) for MHG. The functionality of existing CRS has to be enhanced to maintain the capabilities of the current Marriott Hotels and Resorts (MHR) reservation system – Opera Reservation System (ORS).

**Responsibilities**

* Complete responsibility of all QA deliverables for QA and processing teams.
* Manage and Execute custom support.
* Created test cases, test scripts as per the requirement documents and coordinated Quality Center with QTP.
* Interacted with Business Analysts/Users/Developers for gathering requirements.
* Assisted in developing keyword driven and Descriptive Programming Framework for automation.
* Integrated Quality Center with Quick Test Pro and maintaining the Test cases and Scripts.
* Used Quality Center for generating Requirements, Test Plan, and Test Sets and for reporting defects.
* Involved in performing Data Inspection for the files loaded from Source to Landing Zone
* Involved in User Acceptance Testing (UAT)
* Tested the brokerage and financial services applications like Equities, Fixed Income, Investment Research, Investment Deposits, Accounts (Accounts Activity, Balance& Holdings, Portfolio Management), E-statements, Retail Consumer Lending, Mortgage Modules, Integration Module,
* Performed Functional, smoke, Usability, Comparability and Regression testing.
* Made detailed analysis and tested the structured products, interest- rate products and credit products.
* Manually tested websites for functionality and cross-browser compatibility
* Actively involved in black box, grey box, negative testing of the application.
* Developed User defined functions and called the same.
* Applied synchronization points and checkpoints wherever required.
* Worked with object Repository to configure mandatory and assistive properties.
* Performed User acceptance testing on all the trading applications. Interacted with developers and business Users to communicate the defects.
* Participated in preparation of screen level test Cases with basic path, screen elements, display rules and Negative scenario based on Business system design documents.
* Writing and Executing End to End High level business Scenario.
* Using my skills and writing test cases on various high level scenarios for eligibility module.
* Hands on test cases execution and test data generation
* Performed functional testing of application by executing Test Steps from Test Cases. Provided update to Team Lead about the daily Testing activity progress.
* Test data generation and population in DBMS using SQL queries to improve the quality of testing
* Understand new technology to design test strategy, test plans and test cases for its testing
* Arrange and conduct review, bug triage, Sprint retrospective meeting.
* Created and executed a comprehensive test strategy including both functional, Smoke and system-level testing.
* Extensively used SOAP UI Tool to test the Web Services.
* Develop UAT test cases and scripts and support UAT and regression testing throughout the project lifecycle. This includes processing tests in the test management system, identifying defects and working with IT to resolve.
* Participated in User Acceptance Testing (UAT) for the product using Rational Clear Quest.
* Adhered to all established processes and procedures for UAT.
* Created test cases with various conditions and End to End scenarios as per the use cases for UAT testing and performed User Acceptance Testing (UAT) with the business team.
* Participated in UAT, status review meetings, interacted with developers, Architects to resolve the issues.
* Involved in System testing, Regression Testing and User Acceptance Testing (UAT) manually and Automation tool.
* Involved in UAT ( user acceptance testing), Functional test, System test , Integration test , UAT ( user acceptance testing).
* Involved in daily walkthroughs and inspection meetings, to verify the status of the testing effort and the project as a whole with the Requirements team, Development, team and Project Management team.
* User Manual, Release Notes and Help Manual Design for Sales teams and customers
* Analyzed the existing testing process and submitted the report to improve the process and estimated the efforts.

**Environment:** MSSQL Server 2012, MS Outlook, Windows XP, SOAP UI, Windows 2007, Microsoft office, HTML, HP Quality Center (QC)/ALM, JIra

**Wyndham Boca Raton– Boca Raton, FL**

**Nov 2011 – Feb 2013**

**Quality Analyst/UAT Tester**

Wyndham Hotels is one of the world’s leading diversified providers of travel-related products and services for business and individual user’s, with leading brands in lodging franchising, vacation ownership, vacation rental and vacation exchange. Wyndham hotel group loyalty program is the largest in the industry.

**Responsibilities:**

* Evaluate current reports processing and automate or streamline whenever is needed by utilizing all technologies on hand, such as SQL Loader, SQL Plus, VBA in Excel or Access.
* Create, design, and format requirement specification documentation including process flows, and other information or processes needed to describe required system changes for development and QA for downstream customers
* Tested all financial Aid related reports and tools developed for the department supplementing Campus Vue Application, reported defects to the BA via Excel spreadsheets.
* Delivered UAT documentation to the BA to make recommendations on changes to the applications
* To reports defects, took screen shots, wrote a step-by-step flow of actions taken to run the reports or tools.
* Maintained a log of number of data tested, number of passes, number of fails, number of defects identified, type of defects and the severity and frequency of every defects.
* Write many SQL queries in order to retrieve data/check data from different tables.
* Wrote test cases in Quality Center derived from the BRD and generated a Traceability Matrix for testing purposes.
* Developed and maintained automated regression test cases in Selenium Web Driver using Java programming language Installed, configured SOAP UI to test web services using WSDL file given by Development team.
* Coordinated UAT, Regression and Integration testing schedules and completed the same
* Performed User Acceptance Testing (UAT).
* Created Traceability Matrix to ensure implementation of all functionalities, identify all test conditions and test data needs.
* Involved in System testing, Regression Testing and User Acceptance Testing (UAT) manually and Automation tool.
* Performed Front-End Testing, Functionality Testing, and Data Driven Testing using QTP.
* Managed defect tracking process, which include prioritize bugs, assign bugs and verifying bugs using QC.
* Execute test scripts by using different test check points, break points.
* Handling/Tracking defect in the Quality center and export in to Excel by using filter.
* Complete Integration from Excel/QTP to Quality Center.

**Environment:** Agile, MS Office Tools, QTP, Windows XP, SOAP UI, Mercury Quality Center, MS SQL and UNIX.

**InterContinental Hotel Group, Atlanta, GA**

**July 2009 – Oct 2011**

**Quality Analyst/UAT Tester**

InterContinental Hotels Group PLC informally InterContinental Hotels or IHG is a British multinational hotels company headquartered in Denham, UK.IHG has over 742,000 rooms and 5,028 hotels across nearly 100 countries.Its brands include Candlewood Suites, Crowne Plaza, Even, Holiday Inn, Holiday Inn Express, Hotel Indigo, Hualuxe, InterContinental and Staybridge Suites.

**Responsibilities:**

* Thoroughly analyzed the business requirement documents and create test cases according to it.
* Implemented Standardized and Unified process throughout the Software Development Life Cycle (SDLC).
* Actively participated in all the phases of the testing Life cycle (Planning, Designing, Development and Reporting and Results).
* Conducting Smoke Testing, UAT testing, User Interface testing, functional testing, Integration testing, Regression testing, Back- end testing, UI testing, Parallel testing, Rules testing
* Extensively used SQL in order to retrieve data from the databases by writing Stored Procedures, views, triggers etc.
* Used Complex SQL queries using joins and sub-queries to test the reports generated by the different modules as a part of back-end testing.
* Wrote and executed UAT test scripts and log defects in Jira.
* Developed and maintained the test scripts, test data and test cases.
* Developed the test scripts using Quick Test professional (QTP).
* Used various types of Checkpoints such as Standard, Database, Bitmap, and Text-Check checkpoints to test the properties and also for validating the contents of the web page using QTP.
* Involved with other team members to set up testing tools, implementation and other testing environments.
* Performed various types of testing, such as functional, regression, user acceptance testing manually.
* Created the test scripts for both positive and negative testing.
* Defect Identification and created defect tracking reports till the close of the defect.
* Preparing Test Metrics using Quality Center.
* Attended various Functional Walkthroughs and writing high level testing scenarios.

**Environment:** HTML, Waterfall, SQL Server, Quality Center, QTP, MS Excel, Soap UI, Windows XP, UNIX.